



## Tuolumne County Information Technology Department

### Phone Line/Extension Request Form

All phone line deployment is controlled by the Information Technology Department. This form must be submitted for all individuals requesting **new** phone lines, extensions, mailboxes, or public phone numbers. Reassignments and changes of pre-existing lines should be done via the Network Access Request Form (NARF).

#### Request Summary

Date of Request: \_\_\_\_\_ Effective Date: \_\_\_\_\_

New Request       Change of Existing Lines       Department Transfer / Relocation

Forward Info To (If other than the requestor): \_\_\_\_\_

*Please order well in advance of desired Effective Date. Some types of lines can have 30 days or more lead-time to implement.*

#### Requestor Information

Last Name: \_\_\_\_\_ First Name: \_\_\_\_\_ Middle Initial: \_\_\_\_\_

Job Title: \_\_\_\_\_

Department/Division: \_\_\_\_\_ Location: \_\_\_\_\_

#### Line Information

Emulate Existing User or Line (Make the same as): \_\_\_\_\_

Existing Extension Number / Phone Number (if Transfer/Relocation): \_\_\_\_\_

Line Type (Choose One):

Extension Only     Extension and public number     Main Line (public number)     Standalone Mailbox

Menu System     Other (fax, alarm, etc.): \_\_\_\_\_

Physical Address/Location: \_\_\_\_\_

Phone Type (Choose One):

None     Advanced VOIP phone     Basic VOIP phone     VOIP conference phone

Other (analog phone, ATA, etc): \_\_\_\_\_

Voicemail Box

411 Public Record (if desired): \_\_\_\_\_

e911 Address (if used as an outbound line): \_\_\_\_\_

**Billing Information**

Please provide billing information, order will not be placed until all information is provided.

Department: \_\_\_\_\_

Billing Code: \_\_\_\_\_

\_\_\_\_\_  
Requestor's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Manager's Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
PRINT Requestor's Name

\_\_\_\_\_  
Date

\_\_\_\_\_  
PRINT Manager's Name

\_\_\_\_\_  
Date

Completed forms must be emailed to [ITServiceDesk@co.tuolumne.ca.us](mailto:ITServiceDesk@co.tuolumne.ca.us) or sent to IT via interoffice mail.

Please retain a copy for your records.