



# Tuolumne County Public Health Department

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**Rebecca Espino**  
Health and Human Services Agency Director

February 24, 2021

To: All Tuolumne County First Responders, Public Safety Personnel, Fire Department Personnel, and EMS Personnel

From: Kimberly Freeman, MD, CPE, FACEP, Paramedic, EMS Medical Director

Re: Emergency Medical Dispatch (EMD) Response Configuration Update

Background: Tuolumne County implemented EMD in January 2019 with continued traditional response levels of all equipment code 3 (C-3) to every incident. When it was determined to be safe for patients to move to a less emergent and personnel intense response for some low acuity dispatch designations, as of April 6, 2020, the EMD configuration was set as:

Omega: C-2 ambulance only  
Alpha: C-2 ambulance only  
Bravo: C-3 fire and ambulance  
Charlie: C-3 fire and ambulance  
Delta: C-3 fire and ambulance  
Echo: C-3 fire and ambulance

Due to feedback on specific alpha calls last summer, alpha calls with the following dispatch designation now includes code 2 fire and code 2 ambulance:

10A01 chest pain  
12A01-05 seizures  
17A01-04 fall  
19A01-02 heart problem  
26A05 weak  
26A07 new immobility  
28A01 stroke?TIA

EMD is the goal for all medical call-taking and dispatch. However, challenges such as staffing and volume of emergency calls for service may require EMD call-taking procedures to be temporarily suspended at any time to ensure all calls are taken and dispatches handled in a timely fashion. The default when EMD is not able to be fully operational will be to send both fire and ambulance C-3 to all calls.

Ambulance personnel may request first responders when they feel it may be helpful, such as in cases of prolonged ETA or need for manpower. If first responders choose to respond to incidents on which they are not requested, please do so safely C-2.

Please contact Tuolumne County EMS Agency at (209) 533-7460 with any questions.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kim Freeman', with a stylized flourish at the end.

Kimberly Freeman, MD, CPE, FACEP, Paramedic  
Medical Director, Tuolumne County EMS Agency