
WHAT TO REPORT

- Physical Abuse
- Sexual Abuse or Assault
- Isolation
- Abandonment
- Abduction
- Financial Abuse
- Neglect (including Self-Neglect)

WHO SHOULD REPORT?

Anyone concerned about the health and safety of an elder or dependent adult should report suspected abuse/neglect, including:

- Family member, neighbor, friend
- Mandated Reporters (see inside fold of this brochure)
- Members of the community

All referrals are confidential and the privacy of reporting parties will be maintained.

Unless you are a mandated reporter, your report may remain anonymous.

HOW TO REPORT

Simply make a call to APS:

- (209) 533-5717
- (209) 533-HELP (4357) after hours

Mandated reporters must also submit a written report (SOC 341 or 342 form) within two days of the verbal report. **Fax: (209) 533-7355**



Adult Protective Services
20111 Cedar Road North
Sonora, CA 95370

(209) 533-5717

AFTER HOURS CRISIS LINE
(209) 533-HELP (4357)

www.tuolumnecounty.ca.gov

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Adult Protective Services



APS

County of Tuolumne
Department of Social Services

Adult Protective Services (APS)

OUR GOAL

The goal of the APS program is to assist elderly and dependent adults in maintaining their health and safety in the community, and to prevent or correct conditions which cause these individuals to be abused, neglected, or exploited.

WHO WE SERVE

APS is designed to serve all elderly and dependent adults in Tuolumne County.

- Elder—age 65 and older
- Dependent—ages 18-64, with physical or mental limitations that restrict the person's ability to carry out activities of daily living

To report abuse/neglect in an out-of-home care facility, call:

*Long Term Care Ombudsman
(209) 532-7632*

WHEN A REPORT IS RECEIVED

APS receives calls from people who are requesting help for themselves or for someone else.

With the client's consent, an APS social worker assesses the situation in order to work towards a positive resolution.

Types of services provided may include:

- Emergency services
- Time limited case management
- Coordination of community services and resources, such as for housing, food, and clothing
- Advocacy
- Education

Reports involving criminal activity will be cross reported to the appropriate law enforcement agency.

INVESTIGATION

If the client is in immediate danger, an APS worker will respond right away. When there is less risk, it may be up to 10 days before the APS worker visits the client. Under some circumstances, APS will contact the client by phone to resolve the issue.

The results of the investigation are confidential. APS may only share case information with agencies directly involved in providing services to the client, generally with the client's authorization.

APS ETHICAL PRINCIPLES

- Adults have the right to be safe, and the right to put themselves at risk.
- Adults retain all their civil and constitutional rights unless some of these rights have been restricted by court action.
- Adults have the right to make decisions that do not conform with societal norms as long as these decisions do not harm others.
- Adults are presumed to have decision making capacity unless a court adjudicates otherwise.
- Adults have the right to accept or refuse APS services.



MANDATED REPORTERS

State law* **requires** certain individuals to **immediately report** suspected abuse. Mandated reporters include:

- Caregivers (paid or unpaid)
- Clergy
- Financial Institutions
- Health Practitioners
- Law Enforcement

*W&I Code 15630-15632