Working Together with Your Doctor

This brochure is to help you get the most out of the medication support services that we provide. It is important to work together closely and we encourage good communication and support personal responsibility.

Our goal is to provide you with medication that effectively treats your symptoms at the lowest dosage needed with the fewest, if any, side effects and have you return to the care of your doctor whenever possible.

Your medication services are part of “Specialty” Mental Health Services, which means once you have the correct medications, you may return to your primary doctor to continue your prescriptions. The staff work together to support your success and include the psychiatrist, the nursing staff and a clinician who will coordinate your care with your doctor, provide ongoing assessment of your needs and refer you to additional services when needed.

Tuolumne County Behavioral Health Department  
105 Hospital Road  
Sonora, CA. 95370

For general information regarding services, call our business line:  
(209) 533-6245  
M-F 8:00 am – 5:00 pm

24-hour Crisis Line and Support for Behavioral Health: (209) 533-7000

In an emergency  
Please call 911.

Take a picture of the QR Code below to download a map of our location:
YOUR FIRST VISIT
First time appointments with the psychiatrist will be scheduled by your intake clinician or your assigned clinician. If your appointment cannot be scheduled at the time of your visits, you will be contacted within 3 days with the time and date of your first appointment with the psychiatrist.

FOR YOUR FIRST VISIT PLEASE BRING THE FOLLOWING:
✓ A list of any doctors that you see with their contact information.
✓ All your current medications.
✓ Any questions regarding your treatment or diagnosis
✓ If you did not do so during your intake, any contact persons that you wish to have involved in your treatment.
✓ Contact information for previous providers

ONGOING MED SERVICES
It is recommended that a follow up appointment is made at the end of each scheduled appointment. If this does not occur, please contact reception at your earliest convenience to schedule your appointment. Please make sure we have correct contact information for you as we will make a reminder call before your next visit.

REFILLS:
First contact your pharmacy for all refill requests.
If you need to discuss your refill or ask about a non-urgent medication issue call:
(209) 533-6227

Messages on the Medication Line are checked regularly, and all efforts will be made to respond the same day.

Refills are handled in the order received, but there may be up to 3 business days between request and filling of requests- so call early.

You Must Attend All Your Appointments!
Missing appointments with the doctor may jeopardize your care and/or continued refills of your medications. You must see the doctor at least once every three months, though you may be seen more often. Ongoing refills without seeing the doctor will not be continued beyond the three months.

Effective care can only happen if you are prepared to discuss your progress and meet regularly with your treatment team. We are here to support you and evaluate your ongoing treatment to achieve personal recovery.

Also, visit Tuolumne County’s Network of Care for Behavioral Health
www.tuolumne.networkofcare.org/mh/

• Local listings of behavioral health, recovery, and many other resources
• Easily searchable resources
• Community calendar & announcements
• Social Networking and Legislative info
• Similar site for veterans:
http://tuolumne.networkofcare.org/veterans/